

# Response to Consumer Advisory Group Suggestions

## **Summary of and Response to Suggested Improvements**

## **Function**

* **Allow searching by code or by procedure, using patient--‐centered terminology**
	+ We can change the names of the procedures to more patient-centered terminology. We will explore using different search functions. We will consider adding the AMA CPT Code search site to our own website so that users can look up the names of CPT code of interest: <https://ocm.ama-assn.org/OCM/CPTRelativeValueSearch.do?submitbutton=accept>
* **Add a way to search visually by part of the body**
	+ We will explore this search function. We may be able to model it on Florida’s A.D.A.M. Health Navigator: <http://www.floridahealthfinder.gov/healthencyclopedia/HealthNavigator/000001.aspx>
* **Provide a way to see costs by insurance and by provider**
	+ We will be providing cost information by insurance carrier and provider.
* **Dress it up with some color**
	+ MHDO through our consultants are in the process of subcontracting with a web design firm to enhance the appearance and usability of the site.

## **Content**

* **Provide different types of information for patients and others. We are most interested in patients --‐ defined as empowered, informed consumers.**
	+ Under Consideration
* **Remove the provider--‐centric categories in the Cost Compare steps**
	+ Under Consideration. Follow up questions: Is it useful to group procedures for users to search? If so, what type of grouping would be most useful to patients? For example possible groupings may include hospital department (i.e. Cardiology, Dermatology, Radiology); or by body system (i.e. skin, bones and joints, lungs).
* **Make sure that behavioral/mental health services are among the choices**
	+ Under Consideration. Follow up question. Are there particular services that you would like to see on the site?
* **Add links to information about transportation options**
	+ We can add a link to [www.gomaine.org](http://www.gomaine.org) for users to find public transportation information.