Maine Health Data Organization

Information | Insight | Improvement

MHDO Chapter 300: Annual Reporting Requirements

Organization Data

Thursday, April 11, 2024 | 1:00 pm

Agenda

- 1. Welcome
- 2. Overview of MHDO Chapter 300, Uniform Reporting System for Hospital Financial (and Organizational) Data
- 3. Annual Validation of Organizational Data and Enhancements
- 4. Timing and Next Steps
- 5. Questions

Maine Health Data Organization (MHDO)

MHDO is responsible for the collection, validation, storage, management, and public

reporting of healthcare data, including claims data, hospital inpatient and outpatient

encounter data, prescription drug data from manufactures, wholesale distributors

and pharmacy benefits managers, hospital and nursing facilities quality data, and

hospital financial and organizational data (governed by Rule Chapter 300, Uniform

Reporting System for Hospital Financial (and Organizational) Data).

Overview of 90-590 Chapter 300, Uniform Reporting System for Hospital Financial (and Organizational) Data

MHDO Rules can be found here: <u>https://mhdo.maine.gov/rules.htm</u>

Financial Data

- On an annual basis, no later than six months after its most recent fiscal year end: Every parent entity must submit financial data for its Maine hospital(s), subsidiaries, and/or affiliated health care facilities.
- MHDO posts the financial data in the 4th quarter of each year (FY23 data is scheduled to be posted October 2024): <u>https://mhdo.maine.gov/hospital_financials.htm</u>

Continued

Organizational Data

- **By April 30th of each year:** Every health system, parent entity, and hospital are required to review, edit, and verify its organizational information.
 - Extending this year's validation deadline to May 13, 2024.
- The organizational data is used to support MHDO's Provider Directory which lists providers by provider type, specialties, credentials, demographics, service locations and information about organizational relationships to a facility and health system.

Requirement in Chapter 300 Regarding the Annual Provider Validation of Organizational Data

- 2022 was the first year Chapter 300 organizational information was validated.
- The MHDO pre-populated the organizational information in MHDO's Hospital Data portal using its all-payor-claims data, hospital encounter data, and NPPES.
- The data in the portal today reflects the most recent updates and validations by the health system and/or hospital.
- •Health systems and hospitals need to review and update this year's organizational information in the MHDO's Hospital Data Portal by May 13, 2024.

MHDO's Validation Process

After information is verified, MHDO reviews the information to ensure the following:

- NPIs and Primary Taxonomies exist for each entity
- Baseline physician start dates of 1/31/2022 have been updated to reflect actual start dates
- Entity names are official names, with no additional comments
 - For example, please do not add comments to the name: General Hospital "Medicare Pro Fees Billed to Part B"
 - For example, if an entity name is incorrect, please do not change the name to "Entity Name DELETE" instead update in the portal or contact the MHDO Help Desk at <u>mhdohelp@hsri.org</u> for assistance
- To assist with the validation process, following this webinar, MHDO will e-mail entities with specific follow up questions, if applicable.

Enhancements to the Validation Process

- Accepting future start and end dates for physicians (See slide 32)
 - Dates up to 365 days from the current date are accepted
- Removing physicians with end dates from the portal
 - Occurs prior to the next year's validation
 - For example, 2024 validation updates will remain in the portal until the start of the 2025 validation period (April 1, 2025)
- Allowing the health system to request an additional deadline extension (See slide 41)
 - MHDO approval is required

Enhancements to the Validation Process

- A pop-up message appears indicating the NPI and Taxonomy are required to complete your verification. *(See slide 43)*
- If address, phone, fax, website, or "On CompareMaine" are missing, a pop-up message appears asking for the missing information to be completed. (*See slide 44*)
- A pop-up message appears when no physicians are listed under "Physicians Employed or Affiliated with the Hospital/Practice" asking for the reason:
 - 1. No MD's or DO's are employed at this time
 - 2. We don't employ MD's or DO's at this healthcare setting

Once this step has been completed, the status will change to "compliant"

- Re-ordered the columns for "Physicians Employed or Affiliated with the Hospital"
 - Columns can be sorted by header name, such as Last Name, NPI, Taxonomy, etc.

Data Elements to Validate

Health Systems, Parent Entities, and Hospitals

- Organization Names
- Names of Affiliated or Unaffiliated Practices
- NPI(s)
- Primary Taxonomy for each NPI
- Address
- Phone Number
- Fax Number
- Website
- On CompareMaine

Physicians Employed or Affiliated with Each Health

System, Parent Entity, Hospital, and Practice

- Name: First, Last, Middle Name or Initial, Prefix, Suffix
- Credentials
- NPI
- Primary Taxonomy
- Start Date with Hospital and/or Practice
- End Date with Hospital and/or Practice

Accessing the Portal & Browser Requirements

- MHDO Hospital Data Portal URL: https://mhdo.maine.gov/hospital_portal/
- Minimum Required Browser Settings
 - *Screen Resolution:* Optimized for 800x600 or higher
 - *JavaScript:* Required
 - *Cookies:* Required
 - *Security:* SSL/Certificate required for access to restricted resources
 - Internet Explorer Compatibility View: Turn Off

Home – Organization Data

MHDO Maine Health Data Organization Information Insight Improvement	Hospital Data Portal
Home - Organization Data	Organization Data Home
St. Mary's Health System	Welcome to the Maine Health Data Organization Hospital Data Portal.
Organization Data	Your account is associated with the following health system:St. Mary's Health System
Help	
Contact	
Ch. 300 Org User Manual	
Ch. 300 Org FAQ	© Maine Health Data Organization 2023
Ch. 300 Org Webinar	

Organization Data

This table reflects the organizational structure of health systems and parent entities, including the relationships with local health systems, hospitals, and practices. Please contact the MHDO Help Desk if you need to modify your organizations' hierarchical relationships.

The status column indicates if action is required:

- Compliant the organizational information and the respective employed or affiliated physicians were verified during the annual review and are accurately displayed.
- Not Compliant the annual review and verification is needed.

YEAR:		STATUS:	
2023	~	All	~

Click the + symbol after an organization's name to view affiliated entities and click the - symbol to minimize the view.

Collapse All | Expand All

Entity Name	Status	Actions
St. Mary's Health System	Not Compliant	Review
Auborn Office Building (St. Mary's Health System)	Not Compliant	Review
+ Community Clinical Services	Not Compliant	Review
Corinne Croteau Lepage Women's Health Pavilion	Not Compliant	Review

Show or Hide Affiliated Practices

Click the + symbol after an organization's name to view affiliated entities and click the - symbol to minimize the view.

Collapse All | Expand All

Entity Name

St. Mary's Health System

+Community Clinical Services

St. Mary's Center for Family Medicine at Mollison Way

St. Mary's Center for Family Urology at Rumford

-St. Mary's Regional Medical Center

Auburn Medical Associates

Dr. Richard Kappelmann Practice

If a +/- sign doesn't appear next to an entity's

name, there are no affiliated practices.

Viewing Statuses

Organization Data

2023

This table reflects the organizational structure of health systems and parent entities, including the relationships with local health systems, hospitals, and practices. Please contact the MHDO Help Desk if you need to modify your organizations' hierarchical relationships.

The status column indicates if action is required:

- Compliant the organizational information and the respective employed or affiliated physicians were verified during the annual review and are accurately displayed.
- Not Compliant the annual review and verification is needed.



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Review and Verification

Entity Name	Status	Actions
St. Mary's Health System	Compliant	Review
+ Community Clinical Services	Compliant	Review
St. Mary's Center for Family Medicine at Mollison Way	Compliant	Review
- St. Mary's Regional Medical Center	Compliant	Review
Auburn Medical Associates	Compliant	Review
Dr. Richard Kappelmann Practice	Compliant	Review

Hospital Summary

>> <u>St. Mary's Health System</u> > <u>St. Mary's Regional Medical Center</u>

Information Verified for 2022 🗸

Last updated: 9/23/2022 at 12:26 PM by pbeaule Last verified: 9/28/2022 at 5:54 AM by pbeaule

St. Mary's Regional Medical Center

NPI and Primary Taxonomy:

1407242522 : 261QU0200X - Urgent Care Clinic/Center Edit | Delete 1447226584 : 282N00000X - General Acute Care Hospital Edit | Delete 1245292788 : 273R00000X - Psychiatric Hospital Unit Edit | Delete 1952306524 : 314000000X - Skilled Nursing Facility Edit | Delete Add NPI

Address: 93 Campus Avenue, Lewiston, Maine 04240 Phone: 207-777-8100 Fax: Website: http://www.stmarysmaine.com/

On CompareMaine: Yes

Practices Affiliated with the Hospital

Name			Address		City	State	ZIP	Status	Action	
Auburn Medical	Associates		2 Great Falls Plz Ste 21		Auburn	ME	04210	Compliant	Review Edit De	elete
St. Mary's Center	r for Cancer and Blood I	Disorders	93 Campus Ave 12 Wing		Lewiston	ME	04240	Compliant	Review Edit De	elete
St. Mary's Urgen	t Care		791 Turner St Unit 2		Auburn	ME	04210	Compliant	Review Edit De	elete
Physicians En	nployed or Affilia	ated with the Hospit	al				Add Ph	ysician Bu	Ik Import Physi	cians
NPI	First Name	Last Name	Credentials	Taxonomy	Taxonomy			e End	Date Action	
1790712982	JAMES	PARKER	M.D.	207RC0000X - Cardiovascular	207RC0000X - Cardiovascular Disease Physician			2 -	Edit De	elete
1972915544	SHIVA	ANNAMALAI	M.D.	207RC0000X - Cardiovascular	207RC0000X - Cardiovascular Disease Physician			1 -	Edit De	elete
1003881319	STEPHAN	BAMBERGER	MD	2081P2900X - Pain Medicine	2081P2900X - Pain Medicine (Physical Medicine & Rehabilitation) Physician		1/31/202	2 -	Edit De	elete

Edit Verify

Add Practice

Editing Organizational Information

St. Mary's Regional Medical Center

NPI and Primary Taxonomy:

1407242522 : 261QU0200X - Urgent Care Clinic/Center Edit | Delete 1447226584 : 282N00000X - General Acute Care Hospital Edit | Delete 1245292788 : 273R00000X - Psychiatric Hospital Unit Edit | Delete 1952306524 : 314000000X - Skilled Nursing Facility Edit | Delete Add NPI

Address: 93 Campus Avenue, Lewiston, Maine 04240 Phone: 207-777-8100 Fax: Website: <u>http://www.stmarysmaine.com/</u>

On CompareMaine: Yes

Edit Verify

it Hospital	
r nospitai	
Hospital Details	
Health System:	
St. Mary's Health System	
Name:	
St. Mary's Regional Medical Center	
Address	
93 Campus Avenue	
City	
State:	
Maine	
ZIP:	
04240-6030	
Phone:	
207-777-8100	
Fax:	
Website:	
http://www.stmarysmaine.com/	
On CompareMaine:]
Yes	~
Save	Cancel

Editing Organizational Information

Adding, Editing, or Deleting NPI(s)

St. Mary's Regional Medical Center

NPI and Primary Taxonomy:

1407242522 : 261QU0200X - Urgent Care Clinic/Center Edit | Delete 1447226584 : 282N00000X - General Acute Care Hospital Edit | Delete 1245292788 : 273R00000X - Psychiatric Hospital Unit Edit | Delete 1952306524 : 31400000X - Skilled Nursing Facility Edit | Delete Add NPI

Adding, Editing, or Deleting NPI(s) and Primary Taxonomy

Add NPI	
National Provider Identifier	
Enter the unique 10-digit NPI:	
Primary Taxonomy: (<u>View codes by NUCC</u>)	
	~
Save	Cancel

Adding, Editing, or **Deleting** NPI(s)

St. Mary's Regional Medical Center

NPI and Primary Taxonomy:

1407242522 : 261QU0200X - Urgent Care Clinic/Center Edit | Delete 1447226584 : 282N00000X - General Acute Care Hospital Edit | Delete 1245292788 : 273R00000X - Psychiatric Hospital Unit Edit | Delete 1952306524 : 31400000X - Skilled Nursing Facility Edit Delete Add NPI Delete NPI

Are you sure you want to remove the following NPI?

1952306524 | 31400000X - Skilled Nursing Facility



Adding Practices

Health System Summary						
Verification Needed for 2023! Extension until: 6/15/2023 Request an extension Last updated: 4/6/2022 at 3:49 PM by UNKNOWN Last verified: -						
St. Mary's Health System Address: 93 Campus Avenue, Lewiston, Maine 0424 Phone: 207-777-8100 Fax: Website: Hospitals	10					Edit Verify
Name	Address	City	State	ZIP	Status	Action
St. Mary's Regional Medical Center	93 Campus Avenue	Lewiston	Maine	04240	Not Compliant	Review Edit Delete
Practices Affiliated with the Health System						Add Practice
Name	Address	City	State	ZIP	Status	Action
Community Clinical Services	57 Birch Street Suite 201	Lewiston	Maine	04240	Not Compliant	Review Edit Delete
St. Mary's Residences	100 Campus Avenue	Lewiston	Maine	04240	Not Compliant	Review Edit Delete

d Practice
Practice Details
Name:
NPI:
Primary Taxonomy: (<u>View codes by NUCC</u>)
Address:
City:
State:
ZIP:
Phone:
Fax:
Website:
On CompareMaine:
No
Save

Adding Practices

Health System Summary						
Verification Needed for 2023! Extension until: 6/15/2023 Request an extension Last updated: 4/6/2022 at 3:49 PM by UNKNOWN Last verified: -						
St. Mary's Health System Address: 93 Campus Avenue, Lewiston, Maine 04240 Phone: 207-777-8100 Fax: Website:						
Hospitals Name	Address	City	State	ZIP	Status	Add Hospital
St. Mary's Regional Medical Center	93 Campus Avenue	Lewiston	Maine	04240	Not Compliant	Review Edit Delete
Practices Affiliated with the Health System						Add Practice
Name	Address	City	State	ZIP	Status	Action
Community Clinical Services	57 Birch Street Suite 201	Lewiston	Maine	04240	Not Compliant	Review Edit Delete
St. Mary's Residences	100 Campus Avenue	Lewiston	Maine	04240	Not Compliant	Review Ect Delete

MAINE HEALTH DATA ORGANIZATION

Delete Practice

Why are you deleting the following practice?

St. Mary's Residences

- The practice's relationship is not correct
- The practice is duplicative
- <u>The practice closed</u>
- The practice was added accidentally

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Renest Entity

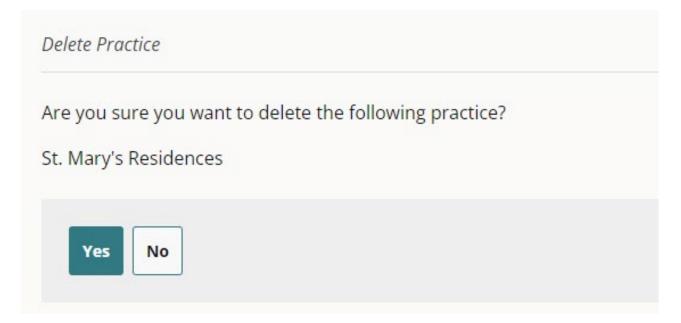
1. Entity Name: St. Mary's Residences

2. Why is the relationship incorrect?

- The entity needs to be moved under a different entity:
- The entity is not part of our health system
- \bigcirc Individual providers are not employed or affiliated with the entity

3. Comments:





Close Pr	acti	ce
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Please indicate when and why the following practice closed. Reasons for closure may include a private practice is no longer in business, the practice was bought out by another entity, or the practice went bankrupt.

s Residences	
ice Closure Details	
f Closure:	e
for Closure:	
	ĺ
	,
	R
nit Cancel	

Editing Employed or Affiliated Physicians

Physicians Emplo	icians Employed or Affiliated with the Hospital			Add Physicia	Add Physician Bulk Import Physician		
Last Name	First Name	Credentials	NPI	Taxonomy	Start Date	End Date	Action
ABBOTT	TAMMY	NP	1578199246	363LF0000X - Family Nurse Practitioner	2/12/2022	-	Edit Delete
ABDULKADIR	AMAL	NP	1396937751	363LP0808X - Psychiatric/Mental Health Nurse Practitioner	3/1/1985	-	Edit Delete
ABERNETHY	ABRAHAM		1306071428	207RC0000X - Cardiovascular Disease Physician	4/5/2001	-	Edit Delete

Edit Physician

>> <u>St. Mary's Health System</u> > <u>St. Mary's Regional Medical Center</u>

You are about to edit the following physician:

Physician Name: TAMMY ABBOTT

NPI: 1578199246

What would you like to edit?

- <u>Start or End Date</u>
- <u>Physican Details</u>



Editing Employed or Affiliated Physicians

Editing Employed or Affiliated Physicians

Edit Physician Start and End Dates		
Physician Start and End Dates		
Physician Name: TAMMY ABBOTT		
NPI: 1578199246		
Start Date with Hospital:		
04/16/2024		
End Date with Hospital:		

Save

dit Physician Details	
Physician Details	
NPI:	
1578199246	
Prefix:	
First Name:	
TAMMY	
Middle Name:	
LYNN	
Last Name:	
ABBOTT	
Suffix:	
Credentials:	
NP	
Primary Taxonomy: (<u>View codes by NUCC</u>)	
363LF0000X - Family Nurse Practitioner	•

Cancel

Editing Employed or Affiliated Physicians

Save

Manually Adding Employed or Affiliated Physicians

Physicians Emplo	yed or Affiliated wi	ith the Hospital			Add Physicia	n Bulk Imp	ort Physicians
Last Name	First Name	Credentials	NPI	Taxonomy	Start Date	End Date	Action
ABBOTT	TAMMY	NP	1578199246	363LF0000X - Family Nurse Practitioner	2/12/2022		Edit Delete
ABDULKADIR	AMAL	NP	1396937751	363LP0808X - Psychiatric/Mental Health Nurse Practitioner	3/1/1985	-	Edit Delete
ABERNETHY	ABRAHAM		1306071428	207RC0000X - Cardiovascular Disease Physician	4/5/2001	-	Edit Delete

Manually Adding Employed or Affiliated Physicians

Add Physician		
>> <u>St. Mary's Health System</u> > <u>St. Mary's Regional Medical Center</u>		
Physician Details		
NPI:		
Submit		Cancel

Manually Adding Employed or Affiliated Physicians

Add Physician
>> <u>St. Mary's Health System</u> > <u>St. Mary's Regional Medical Center</u>
The NPI was not found in our system. <u>Complete these details</u> to add the physician.
Physician Details
NPI:
6532185951

Submit

Cancel

6532185951 Prefix: First Name: Sally Middle Name: Last Name: Weiss Suffix: Credentials: Primary Taxonomy: (View codes by NUCC) 104100000X - Social Worker	Physician Details
Prefb: First Name: Sally Middle Name: Last Name: Veiss Suffo: Credentials: Primary Taxonomy: (<u>View codes by NUCC</u>) 10410000X - Social Worker Start Date with Hospital: 4/7/2022	NPI:
First Name: Sally Middle Name: Last Name: Weiss Suffix: Credentials: Credentials: Primary Taxonomy: (View codes by NUCC) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	6532185951
First Name: Sally Middle Name: Last Name: Weiss Suffix: Credentials: Credentials: Primary Taxonomy: (View codes by NUCC) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	Deafilier
Sally Middle Name: Last Name: Weiss Suffix: Suffix: Credentials: Primary Taxonomy: (<u>View codes by NUCC</u>) 10410000X - Social Worker Start Date with Hospital: 4/7/2022	
Sally Middle Name: Last Name: Weiss Suffix: Suffix: Credentials: Primary Taxonomy: (<u>View codes by NUCC</u>) 10410000X - Social Worker Start Date with Hospital: 4/7/2022	
Middle Name: Last Name: Weiss Suffix: Credentials: Primary Taxonomy: (View codes by NUCC) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	First Name:
Last Name: Weiss Suffix: Credentials: Primary Taxonomy: (<u>View codes by NUCC</u>) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	Sally
Weiss Suffix: Credentials: Primary Taxonomy: (View codes by NUCC) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	Middle Name:
Weiss Suffix: Credentials: Primary Taxonomy: (View codes by NUCC) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	
Suffix: Credentials: Primary Taxonomy: (<u>View codes by NUCC</u>) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	Last Name:
Credentials: Primary Taxonomy: (<u>View codes by NUCC</u>) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	Weiss
Primary Taxonomy: (<u>View codes by NUCC</u>) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	Suffix:
Primary Taxonomy: (<u>View codes by NUCC</u>) 104100000X - Social Worker Start Date with Hospital: 4/7/2022	
104100000X - Social Worker Start Date with Hospital: 4/7/2022 <l< th=""><th>Credentials:</th></l<>	Credentials:
104100000X - Social Worker Start Date with Hospital: 4/7/2022 <l< th=""><th></th></l<>	
104100000X - Social Worker Start Date with Hospital: 4/7/2022 <l< th=""><th>Primary Taxonomy: (<u>View codes by NUCC</u>)</th></l<>	Primary Taxonomy: (<u>View codes by NUCC</u>)
4/7/2022	
	Start Date with Hospital:
End Date with Hospital:	4/7/2022
	End Date with Hospital:

Cancel

Manually Adding Employed or Affiliated Physicians

Save

Bulk Importing Employed or Affiliated Physicians

hysicians Emplo	yed or Affiliated w	ith the Hospital			Add Physici	an Bulk Imp	ort Physicial
Last Name	First Name	Credentials	NPI	Taxonomy	Start Date	End Date	Action
ABBOTT	TAMMY	NP	1578199246	363LF0000X - Family Nurse Practitioner	2/12/2022		Edit Delete
ABDULKADIR	AMAL	NP	1396937751	363LP0808X - Psychiatric/Mental Health Nurse Practitioner	3/1/1985	*	Edit Delete
ABERNETHY	ABRAHAM		1306071428	207RC0000X - Cardiovascular Disease Physician	4/5/2001		Edit Delete

Bulk Importing Employed or Affiliated Physicians

Bulk Import Physicians **Bulk Import Physician Details** To import multiple physicians: 1. Download the template 2. Add physicians' NPIs and start dates in the appropriate columns in the spreadsheet. Dates should be formatted as mm/dd/yyyy. 3. Copy the physicians' information from the spreadsheet 4. Paste into the text area below: NPI Start Date

Import

Cancel

Bulk Importing Employed or Affiliated Physicians

Bulk Import Physicians - Results

Physicians that were found in the database have been added. Physicians that were not found need to be added manually.

NPI	Name	Start Date	Results
6532185951	Sally Weiss	4/7/2022	Already present
6532189543	•	7/4/2021	Physician Not Found - Add Manually

Return to Summary

Requesting a Deadline Extension

To comply with this year's reporting requirements, data must be

validated by May 13, 2024.

	Request Compliance Extension
	Extension Details
Health System Summary	Entity: St. Mary's Health System
	Year: 2023
	Requested Expiration Date:
Verification Needed for 2023!	mm/dd/yyyy
Request an extension	Reason:
Last updated: 4/6/2022 at 3:49 PM by UNKNOWN	
Last verified: -	
Last vermen	
	Save

St. Mary's Regional Medical Center

NPI and Primary Taxonomy:

1407242522 : 261QU0200X - Urgent Care Clinic/Center Edit | Delete 1447226584 : 282N00000X - General Acute Care Hospital Edit | Delete 1245292788 : 273R00000X - Psychiatric Hospital Unit Edit | Delete 1952306524 : 314000000X - Skilled Nursing Facility Edit | Delete Add NPI

Address: 93 Campus Avenue, Lewiston, Maine 04240 Phone: 207-777-8100 Fax: Website: <u>http://www.stmarysmaine.com/</u>

On CompareMaine: Yes

Edit Verify

mhdo.maine.gov says

NPI and Primary Taxonomy are required.



mhdo.maine.gov says

The following information is missing:

-Fax

Please click "Cancel" to go back and complete before verifiying.

By clicking "OK" you are attesting that the information displayed is accurate and complete, including the NPIs and Primary Taxonomies for each entity.



Verify No Physicians

Please add physician(s) or provide an explanation on why there are none.

1. No MD's or DO's are employed at this time

O 2. We don't employ MD's or DO's at this healthcare setting



mhdo.maine.gov says

By clicking OK you are attesting that the information displayed is accurate and complete, including the NPIs and Primary Taxonomies for each entity.



User Manual

A user manual for the

Chapter 300

Organization Data is

accessible in the

hospital data portal and

on the MHDO website.

Maine Health Data Organization	Hospital Data Portal
Home - Organization Data	Organization Data Home
St. Mary's Health System	Welcome to the Maine Health Data Organization Hospital Data Portal. Your account is associated with the following health system:
Organization Data	St. Mary's Health System
Help	
Contact	
Ch. 300 Org User Manual	
Ch. 300 Org FAQ	© Maine Health Data Organization 2023
Ch. 300 Org Webinar	

Timing and Next Steps

- 1. Login to the MHDO Hospital Data Portal: <u>https://mhdo.maine.gov/hospital_portal/</u>
- 2. Access the Rule, the recording from today's webinar, FAQs, and the Chapter 300 User Manual, as needed: <u>https://mhdo.maine.gov/organizational_data_submitters.htm</u>
- 3. Health systems, parent entities, and hospitals shall review, update, and validate their organizational information by **May 13, 2024**, for this year.
- 4. Beginning on May 14, 2024, MHDO will review and assess the validated information and contact entities with any questions or updates needed by **June 28, 2024**.
- 5. All questions and updates need to updated in the portal or responded by July 31, 2024.

Troubleshooting and Questions

The MHDO Help Desk is available for any technical/system issues you may experience and to assist in the completion of information.

Support is available during regular business hours (8 a.m. – 5 p.m. EST, Monday – Friday).

You will receive a call back or an e-mail follow up within two hours of the request.

Toll-free Phone: (866) 451-5876

Email: mhdohelp@hsri.org

Questions?