

CompareMaine Data Review

June 30, 2015

Participant Reminders:

- Please mute your line.
- Please submit your questions via webinar Chat feature.
- We will address as many questions as possible at the end of today's webinar. For those questions we are unable to get to answers will be distributed to the group

Agenda



Welcome & Background on MHDO Public Reporting

5 minutes

Overview of CompareMaine

10 minutes

Review of Payment Data Spreadsheet

20 minutes

Review Process and Timeline for Feedback

15 minutes

Questions and Contact Information

10 minutes

Purpose of CompareMaine Data Review

Review of cost data that will be presented on MHDO's new website:

- Cost spreadsheets sent today with first round of data for review
- Surgical procedures (if applicable) will be sent in July
- Quality data (if available) will be sent in July

What are MHDO's Public Reporting Requirements

**Title 22 Chapter 1683 §8712-Maine Health
Data Organization (MHDO)**

**Title 24-A Chapter 87 §6951-Maine Quality
Forum (MQF)**

Title 22 Chapter 1683 §8712-MHDO

1. Quality. The organization shall promote public transparency of the quality and cost of health care in the State in conjunction with the Maine Quality Forum established in Title 24-A, section 6951 **and** shall:

- Collect, synthesize and publish information and reports on an annual basis that are easily understandable by the average consumer and in a format that allows the user to compare the information listed in this section to the extent practicable.
- The organization's publicly accessible websites and reports must, to the extent practicable, coordinate, link and compare information regarding health care services, their outcomes, the effectiveness of those services, the quality of those services by health care facility and by individual practitioner and the location of those services.
- The organization's health care costs website must provide a link in a publicly accessible format to provider-specific information regarding quality of services required to be reported to the Maine Quality Forum.

Title 22 Chapter 1683 §8712-MHDO

2. Payments. The organization shall create a publicly accessible interactive website that presents reports related to payments for services rendered by health care facilities and practitioners to residents of the State. The services presented must include, but not be limited to, imaging, preventative health, radiology and surgical services and other services that are predominantly elective and may be provided to a large number of patients who do not have health insurance or are underinsured. The website must also be constructed to display prices paid by individual commercial health insurance companies, 3rd-party administrators and, unless prohibited by federal law, governmental payors. Beginning October 1, 2012, price information posted on the website must be posted semiannually, must display the date of posting and, when posted, must be current to within 12 months of the date of submission of the information.

Title 24-A Chapter 87 §6951-MQF

10. Health care provider-specific data. The forum shall submit to the Legislature, by January 30th each year beginning in 2009, a health care provider-specific performance report. The report must be **based on health care quality data**, including health care-associated infection quality data, that is submitted by providers to the Maine Health Data Organization pursuant to Title 22, section 8708-A.

What do we currently publicly report?

Cost Information

- HealthCost

Quality Information

- MONAHRQ 2.0.4 (soon to be updated to 5.2)
 - Data on MONAHRQ is displayed by 36 Maine hospitals and by county using rates and word icons on 106 measures of hospital quality, utilization, cost, and avoidable stays in the newest version.
- Patient Experience Matters
 - Data are based on responses to a voluntary, patient survey developed by the federal Agency for Healthcare Research and Quality (AHRQ) - the Patient-Centered Medical Home Clinician and Group Consumer Assessment of Healthcare Providers and Systems (CAHPS PCMH) survey.
- Annual Healthcare Associated Infections Report

Future



CompareMaine

health costs & quality

What is CompareMaine?

Replaces Current HealthCost Site which Reports Cost Information

Funded Through a CMS Initiative to Promote Price Transparency

Uses Maine's All-Payer Claims Database (APCD) for Cost Estimates

Allows for the Comparison of Costs by Procedure by Facility and Health Plan

Development Included Stakeholder Input, Including a MHDO Consumer Advisory Group

Review of Key Features

Key Features of CompareMaine:

Enhancing the Methodology for Producing Cost Estimates

We have developed a methodology that is tailored to each procedure category.

Increasing the Number of Procedures

We are reviewing costs associated with approximately 300 shoppable health care services—defined as procedures that are high volume, non-urgent services that consumers plan for and schedule in advance.

Increasing the Number of Procedures

Procedure Category	HealthCost 2012	HealthCost 2014	Under Review for CompareMaine
Office Visit – Emergency Department, Mental/Behavioral Health, PT, OT, CAM	0	21	111
Labs	0	64	93
Radiology and Imaging	19	30	47
Inpatient/Outpatient Procedures*	11	44	59
Total Procedures	30	159	310

*Including vaginal and caesarian section deliveries, total knee replacement, and total hip replacement.

Key Features Continued...

Expanding the Number of Facilities with Cost Information

We are reviewing the feasibility of reporting on approximately 200 different facilities, centers, provider practices.

Expanding the Number of Facilities with Cost Information

Facility Type	HealthCost 2012	HealthCost 2014	Under Review for CompareMaine
Ambulatory Surgical Center	12	10	11
Provider-based Clinic/Practice	3	2	90
Hospital	36	35	37
Imaging Center	16	7	41
Medical Center	n/a	n/a	6
Psychiatric Facility	3	1	5
Rehabilitation	n/a	n/a	8
Other/Unclassified	5	1	14
Total Facilities	75	56	212

Key Features Continued...

Proposed Strategy to Add Quality Data

Consistent with our briefing to the MHDO board in March, we propose to display facility-level quality information alongside cost information. For the September release, we have focused on three quality measures:

- Patient Experience (includes both hospitals and provider practices)
- Serious Complications
- Healthcare-associated Infections

New display will:

- Incorporate cost and quality
- Improve user interface and usability of site
- Allows users to customize their results by their Health Plan
 - Aetna, Anthem, Cigna & Harvard Pilgrim (anticipate including Maine Community Health Options)
- Improve accessibility for mobile devices

My Info

Only show prices by my insurance company:

Aetna

Narrow by City or ZIP Code:

within 5 miles of:

City or ZIP Code [Search](#)

[Learn About The Data](#)

[Printer Friendly Version](#)

Show the cost of:

Procedure Title

CPT Code: 98754

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec odio. Quisque volutpat mattis eros. Nullam malesuada erat ut turpis. Suspendisse urna nibh, viverra non, semper suscipit, posuere a, pede.

[Read More](#)

View as: [List](#) [Map](#)

[Compare](#) Sort by: Facility Name [Average Total Cost](#)

Facility A Long Name
123 Address St. Citynamelong, State 12345

Overall Patient Experience Preventing Surgical Complications Preventing Healthcare Associated Infections

\$213
state average \$200

Facility B Very Long Name
123 Address St. Citynamelong, State 12345

Overall Patient Experience Preventing Surgical Complications Preventing Healthcare Associated Infections

NOT AVAILABLE
state average: \$200

Facility C Extremely Long Name
123 Address St. Citynamelong, State 12345

Overall Patient Experience Preventing Surgical Complications Preventing Healthcare Associated Infections

\$261
state average: \$200

Facility A Long Name

📍 123 Avenue Street City, State 12345

☎ (555) 123-1234 🌐 facilityname.org

🏢 Affiliated with: Facility Name



[View on Google Maps](#)

Cost of Procedures

Quality Measures

[Printer Friendly Version](#)

My Info

Only show prices by my insurance company:

Aetna

[Learn About The Data](#)

Show All Health Costs

Office Visits

Mental and Behavioral Health Services

Procedure	Average Total Cost	State Average	Number Performed
Procedure Title	\$345	\$245	234
Procedure Title	\$345	\$245	234
Procedure Title	\$345	\$245	234
Procedure Title	\$345	\$245	234
Procedure Title	\$345	\$245	234

Physical and Occupational Therapy

Review of Cost Calculation Methodology

Data Source: MHDO claims data from January 1, 2014 through March 31, 2015

Methodology

1. Remove incomplete patient encounters, encounters without cost data, and indeterminate procedures
2. Exclude public payers
3. Exclude data for those 65 years and older
4. Attribute the claim associated with the procedure of interest to the provider using the provider NPI
5. Calculate the median total paid amount (including contribution from the insured and insurer) for each procedure and facility combination
6. Create an insurance filter that displays the median procedure cost by (1) the state's top payers at each facility and (2) all payers averaged together, where applicable
7. Create a Statewide summary row that displays the median statewide cost for each procedure

Review of Payment Data Spreadsheet

Each spreadsheet contains the following tabs:

Cover Page: explanation of each tab

Procedure List: a list of CPT codes for which we are providing cost data – not all facilities will have data for all procedures due to the analysis criteria described previously

NPI Facility Name: a list of the NPIs and facility names we have for your organization. For some large facilities, there may be several facilities rolled up into one facility group

Data: these tabs contain the cost data for each procedure, by the payer indicated in the tab name

Feedback: a tab for you to answer specific questions about your data, give general feedback, and provide your contact information

Procedures Included in Cost Data Review

Office Visits (34)

- Wound Management
- Office or Outpatient Visit
- Specialist Consultation
- Pediatric or Adolescent Preventative Care Office Visit (or Wellness Office Visit)
- Adult Preventative Care Office Visit (or Wellness Office Visit)

Integrative Medicine (16)

- Nutrition Services
- Acupuncture
- Osteopathic Manipulative Treatment
- Chiropractic Manipulative Treatment

Mental and Behavioral Health Services (22)

Physical and Occupational Therapy (34)

Emergency Department Visit (5)

Laboratory Services (88)

- Blood Test
- Urine Test
- Fecal Test
- Swab Test

Radiology and Imaging (45)

- CT (Computed Tomography) Scans
- MRI (Magnetic Resonance Imaging) Scans
- X-Rays
- Ultrasounds
- Mammograms
- Other Imaging Procedures

Future Data Review

Surgical Procedures (10)

Quality Data (3)

Review Process and Timeline for Feedback

Timeline: Please submit all written feedback **by August 7th** to CompareMaineData@hsri.org.

Feedback Categories:

- Facility Groupings
- NPI
- Contact Information
- Cost calculations
- Procedure volume

Note: Feedback submitted after August 7th will not be incorporated into the September release of CompareMaine

Questions

Contact Information

Data Review Questions:
CompareMaineData@hsri.org

Questions about MHDO or
CompareMaine Website:
Webcontact.MHDO@maine.gov

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